

How To Use Your Dream Router

The essentials, without the jargon.

Your UniFi Dream Router is your internet router and WiFi rolled into one tidy box. Most of the time it just runs. When you want to check on it, add a guest network or test your speed, you do it from the two apps below. **Sign in once** with the UI account we set up, and you can manage it from anywhere.

Get The Apps



UniFi

Manage your WiFi and see what's connected.



WiFiman

Test your speed and signal.

Signing In To Manage It

You manage the Dream Router with your **UI Account**, the Ubiquiti account we set up for you. Remote access is on by default, so you can check in from the office or anywhere else.

IN THE APP

Sign In

UI Account email

you@email.com

Password

.....

Sign in

- 1 Open the UniFi app.
- 2 Sign in with your UI account.
- 3 Tap your site to manage it.

IN A BROWSER

unifi.ui.com

UI Account email

you@email.com

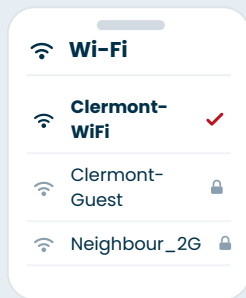
Password

.....

Sign in

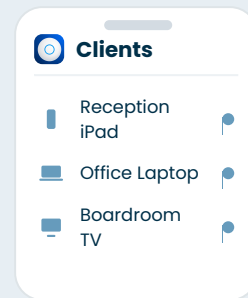
- 1 Go to unifi.ui.com.
- 2 Sign in with your UI account.
- 3 Pick your site to open it.

We'll give you your UI account details at handover.



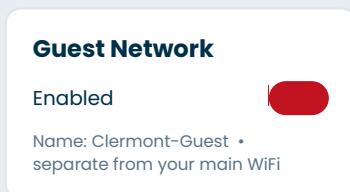
Connect To Your Wi-Fi

- 1 On your device, open Wi-Fi settings.
- 2 Pick your network name and enter the password.
- 3 It reconnects on its own after that.



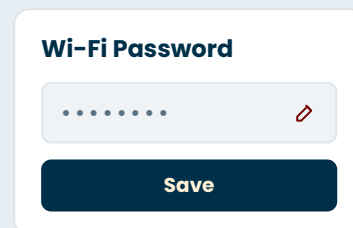
See What's Connected

- 1 Open the UniFi app.
- 2 Go to the Clients list.
- 3 You'll see every phone, laptop and TV on your network.



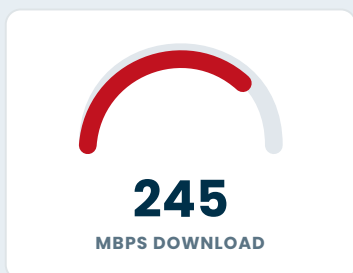
Set Up Guest WiFi

- 1 In the UniFi app, add a Guest network.
- 2 Give it a name and a password.
- 3 Visitors use it without touching your main network.



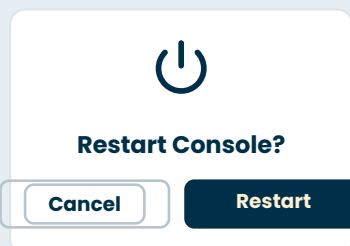
Change Your WiFi Password

- 1 Open your WiFi network's settings in the app.
- 2 Update the password and save.
- 3 Reconnect your devices with the new one.



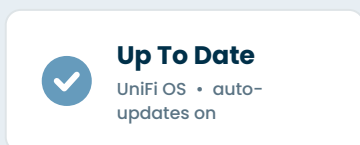
Test Your Speed

- 1 Open WiFiman.
- 2 Tap Speed, then run the test.
- 3 Check your download and upload numbers.



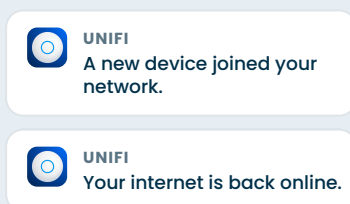
Restart The Router

- 1 In the UniFi app, open the console settings.
- 2 Choose Restart.
- 3 Give it a few minutes to come back online.



Keep It Up To Date

- 1 Updates install on their own, usually overnight.
- 2 The app lets you know when something is new.
- 3 You don't need to lift a finger.



Get Notifications

- 1 Turn on notifications in the UniFi app.
- 2 It pings you about outages or new devices.
- 3 Tap through to see what is going on.

If You Get Stuck

- **No internet?** Restart the Dream Router, then your modem if you have one.
- **WiFi slow in a spot?** Run WiFiman's signal test to find the dead zone.
- **Forgotten the WiFi password?** We can look it up or reset it for you.
- **Can't sign in to the app?** Check you're using your UI account email.